Planning for the worst

shit happens

@r4mnes & @ultrabug

Numberly





I see dead backends

Burning server Replica set (master / backup failover) Ο No more... RAM (kill on consumption threshold, cgroups) Disk (RAID, distributed FS) Server overload monitoring Ο more servers (horizontal scaling) Ο



Unreachable backends

SysAdmin guy tripped over the cables

Hello Kitty forfeit

Switch failure

Network bonding / LACP

Fail proof stack & code

nginx

- Handle backend HTTP errors
- Serve from cache on upstream HTTP error

Flask app

- Stale cache
- Spooling / task deferral / message queuing

Clustering!







Okay. So, what if your DATACENTER burns?

<u>Ops</u>

- Multiple datacenters / availability zones
- Remote backups (test them)

IP routing / connectivity

Multiple datacenter BGP / Anycast DNS health checking (route53)

Application design

Geo distributed apps



Hey ramnes, the client says he can't authenticate on the website! **Something's wrong!**



user@desktop\$ ssh webserver user@webserver\$ cat app.log

[200	OK]	GET	/auth
[200	OK]	GET	/auth
[200	OK]	GET	/auth
[200	OK]	GET	/auth
[200	OK]	GET	/auth
[200	OK]	GET	/auth
[200	OK]	GET	/auth
[200	OK]	GET	/auth
[200	OK]	GET	/auth
[200	OK]	GET	/auth
[200	OK]	GET	/auth
200	OK]	GET	/auth

Ramnes, something's really wrong! The client still can't connect!

Alright.



user@desktop\$ cat app.py

@app.route("/auth") def auth(): """Old code.

> :author: Someone who left the company two years ago. נננננ

. . . try: user.authenticate() except Exception as e: try: send_email(e) return 500, "ERROR!" except: pass return 200, "OK"

That function raises an Exception if the mail server is down.

conclusions Real world problem #1

Know your code, refactorize when needed (even if someone else wrote it and that you don't like his coding style) "Errors should never pass silently" (Zen of Python)

PS: Don't always blame ops guys. The DevOps thing is great, you should try it.



Weird graph showing an abnormally high maximum processing time



And then one day...

solution Real world problem #2

Local DNS resolution

root@server\$ cat /etc/hosts
192.168.12.40 database-server-1
192.168.12.41 database-server-2
192.168.24.30 database-server-3
192.168.24.31 database-server-4

So it doesn't overload your DNS server when your code tries to access your database with its domain name



